## A SHARED DECISION-MAKING APPROACH TO GOALS OF CARE

Caroline McGuinty, MD FRCPC
Cardiologist, Advanced Heart Failure and Transplantation
University of Ottawa Heart Institute
May 8, 2021

#### **Conflict of Interest Disclosures**

Grants/research support: None

• Consulting fees: Servier

• Speaker fees: Novartis

• Other: None

## Objectives

- Discuss shared decision-making approach to advance care planning.
- Explore strategies to individualize goals of care.

## Despite Advances in HF Therapy...



HF is one of the most common causes of hospitalization for patients aged >65 years in developed countries<sup>1</sup>



Nearly **44%** of all HF patients are readmitted within **1 year** after discharge<sup>2</sup>



Nearly 40% of patients will die within a year of their first hospitalization <sup>3</sup>

#### HF, heart failure

- 1. Bui et al. Nat Rev Cardiol 2011;8:30–41;
- 2. 2. Maggioni et al. Eur J Heart Fail 2013;15:808–17;
- 3. J. L. Liu, H.J. Eisen Epidemiology of heart failure and scope of the problem Cardiol Clin, 32 (2014), pp. 1-8 vii

## HF associated with a high symptom burden



High burden of physical and emotional symptoms, loss of independence, and disruptions to social roles, all of which severely degrade quality of life.<sup>1,2</sup>



Physical symptoms in advanced HF, such as pain, are highly distressing for patients and caregivers, yet remain under-recognized and undertreated<sup>3,4</sup>



Patients and their caregivers often face decisions about high-risk and complex treatments, such as cardiac devices, without adequate prognosis communication and decision support.<sup>5,6</sup>

### HF associated with in-hospital death



Patients with advanced HF enroll in hospice at lower rates than those with cancer<sup>1</sup> and late in the course of their disease (within 3 days of death)<sup>2</sup>.



The majority of patients with HF die in hospital<sup>3,4</sup>, despite evidence that most individuals prefer to die at home<sup>5,6</sup>.

<sup>1.</sup> D.B. Bekelman, C.T. Nowels, L.A. Allen, S. Shakar, J.S. Kutner, D.D. Matlock**Outpatient palliative care for chronic heart failure: a case series** J Palliat Med, 14 (2011), pp. 815-821

<sup>2.</sup> W.Y. Cheung, K. Schaefer, C.W. May, et al. Enrollment and events of hospice patients with heart failure vs. cancerJ Pain Symptom Manage, 45 (2013), pp. 552-560

<sup>3.</sup> Al-Kindi SG, Koniaris C, Oliveira GH, Robinson MR. Where Patients with Heart Failure Die: Trends in Location of Death of Patients with Heart Failure in the United States. J Card Fail. 2017 Sep;23 (9):713-714.

<sup>4.</sup> Quinn KL, Hsu AT, Smith G. et al. Association Between Palliative Care and Death at Home in Adults with Heart Failure. J Am Heart Assoc. 2020 Mar 3;9(5):e013844.

<sup>5.</sup> Pollock K. Is home always the best and preferred place of death? BMJ 2015;351:h4855.

<sup>6.</sup> Gomes B, Calanzani N, Gysels M, Hall S, Higginson IJ. Heterogeneity and changes in preferences for dying at home: a systematic review. BMC Palliative Care. 2013;12(1):7.

#### The New York Times

#### **Failing Patients With Heart Failure**

By Haider Javed Warraich

Aug. 10, 2015









HEART disease is the world's No. 1 killer, despite advances in medical technology, as well as public health initiatives that have eased the burden of heart disease drastically. While one marvels at the progress, we often ignore how heart-disease patients die.

Patients with heart disease are more likely to suffer excessively at the end of life than those with other conditions. While surveys show that people overwhelmingly want to die at home, patients with cardiovascular disorders are much <u>less likely</u> to do so than patients with other diseases, such as cancer.

■ The New Hork Times

#### 2

#### For Patients With Heart Failure, Little Guidance as Death Nears

Americans are living longer with heart disease, managing it as a chronic condition. But there are few rules for these patients as they near the end of life.

#### The New York Times

**DOCTORS** 

### The Time for 'The Talk' Is Now

During the Covid-19 pandemic, it's critical to discuss end-of-life plans before you get sick.

## Difficult discussions now will simplify difficult discussions in the future.

Source-Allen, 2012 11

## Guidelines support the integration of Palliative Care

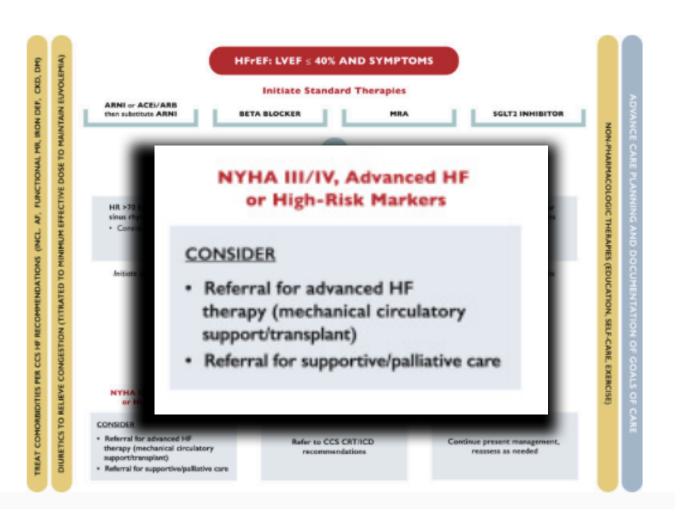
SOCIETY GUIDELINES | VOLUME 33, ISSUE 11, P1342-1433, NOVEMBER 01, 2017

2017 Comprehensive Update of the Canadian Cardiovascular Society Guidelines for the Management of Heart Failure

Justin A. Ezekowitz, MBBCh 🔌 🖾 • Eileen O'Meara, MD • Michael A. McDonald, MD • ...

#### Recommendation

- 169. We recommend that clinicians caring for patients with HF should initiate and facilitate regular, ongoing, and repeated discussions with patients and family regarding advance care planning (Strong Recommendation; Very Low-Quality Evidence).
- 170. We recommend that the provision of palliative care to patients with HF should be on the basis of a thorough assessment of needs and symptoms, rather than on individual estimates of remaining life expectancy (Strong Recommendation; Very Low-Quality Evidence).



#### Framework of Palliative Care in Canada

#### What Success Looks Like - Shifts in Palliative Care Policies and Programming

Less of	More of	
Palliative care treatment plans are decided by the health care provider(s).	Palliative care is developed in partnership with the person living with life- limiting illness and their family, and respects their values, culture and preferences.	
Palliative care is discussed only after all other medical interventions are exhausted.	Palliative care is provided in conjunction with other medical interventions.  Treatment plans are designed to improve quality of life through to the end of life.	

## Palliative Care Model in HF

#### **CENTRAL ILLUSTRATION** Integrating Palliative Care Across the HF Experience

After heart failure (HF) diagnosis, initiate in tandem:

#### **Traditional HF Management**



Patient assessments: Medical and family histories, physical exam, diagnostic tests, patient-reported outcomes



Predict and communicate prognosis



Choose therapy



Manage "trigger" events



Monitor progress as physical function and quality of life declines

#### **Primary Palliative Care**



Control pain and other symptoms



Assist with medical decision-making and advance care planning



Assess and reduce emotional distress and burden to patient and family



Coordination of care across patient's care team



Promote improved quality of life for patient and caregiver

#### **Specialist Palliative Care**



Consider specialist involvement when problems are especially complex or severe (includes hospice care)

Kavalieratos, D. et al. J Am Coll Cardiol. 2017;70(15):1919-30.

# Improving Communication - Advance Care Planning



"My advance directive was for you not to show up."

# Advance Care Planning - Patient Perspective

Patients want to discuss prognosis

They want to discuss it early in the disease process

They want US to initiate the discussion

They want to be included in the decision making process.

Can J Cardiol. 2007 Aug;23(10):791-6.

JAMA. 1999; 281:163-168

J Hosp Med. 2006; 1:161–167

J Gen Intern Med. 2008; 23:1602–1607

## Advance Care Planning

#### Evidence suggests:

- Improved patient symptoms and anxiety
- Reduced psychiatric comorbidity among family members
- Reduces costs to the healthcare system
- Increased palliative and hospice use
- No evidence to support increase in patient distress

## Barriers to Serious Illness Conversations

Unpredictable trajectory

Patients overestimate survival

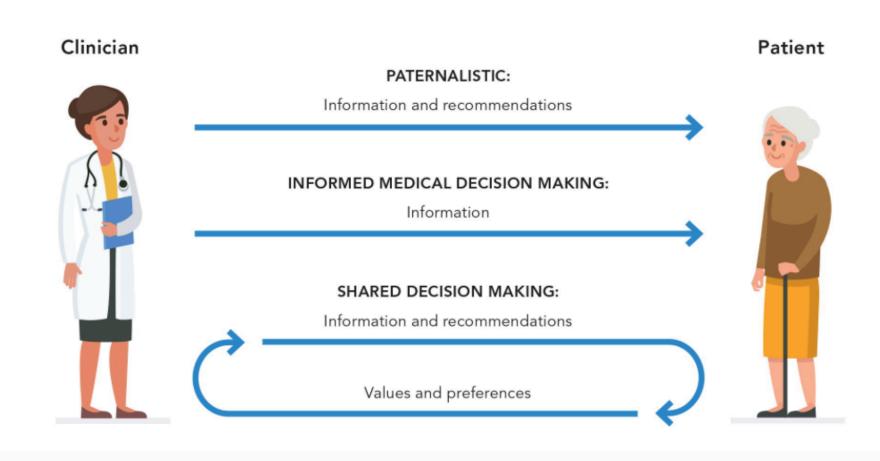


Lack of training Discomfort of providers Time

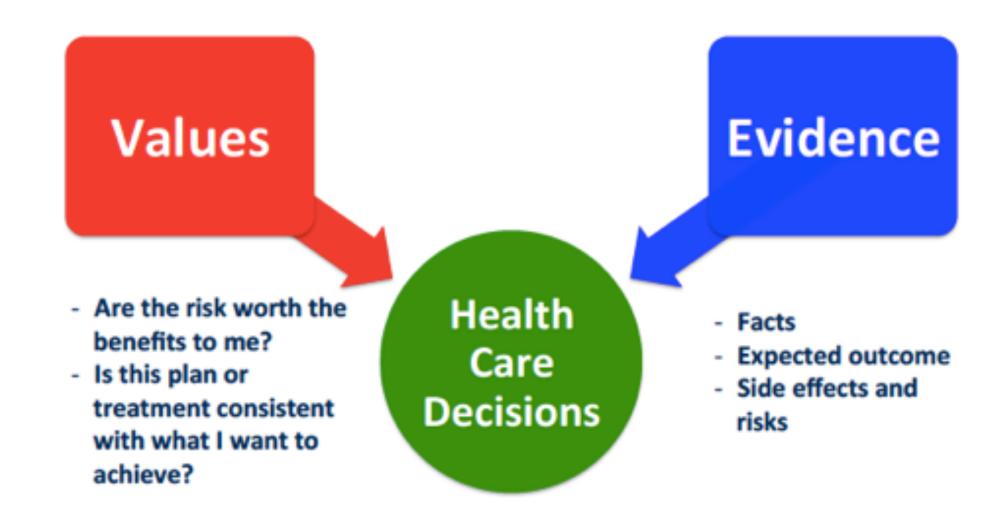
Difficult prognostication

 Keisuke Kida, Shunichi Doi, Norio Suzuki, Palliative Care in Patients with Advanced Heart Failure, Heart Failure Clinics, Volume 16, Issue 2, 2020, Pages 243-254

#### **Shared-Decision Making**



## Tailoring Treatments to Goals

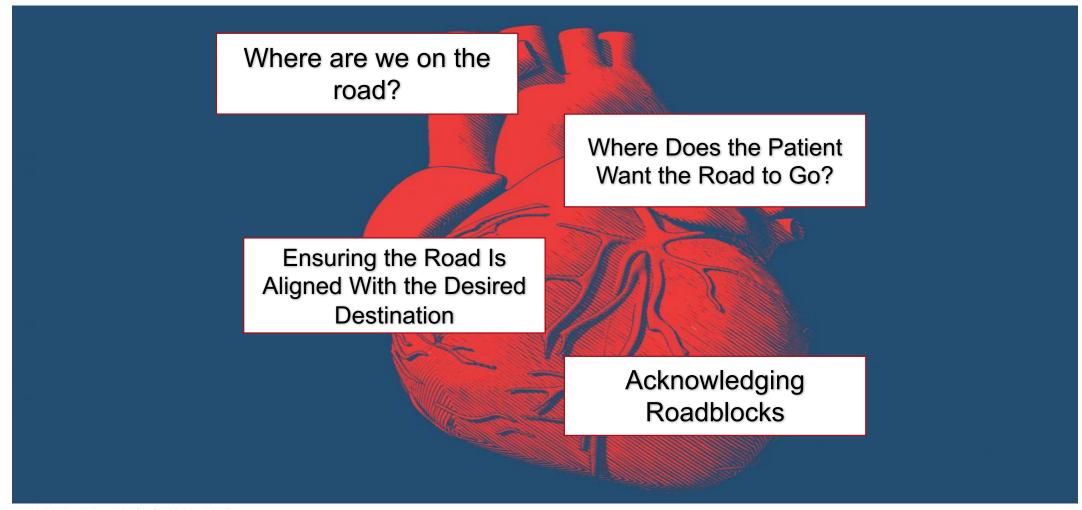


## "How to Talk Endof-Life Care"

- 1- Does your patient know their prognosis?
- 2 What are their fears about what is to come?
- 3 What are their goals as time runs short?
- 4 What trade-offs are they willing to make?

### Practical Approach to Difficult Conversations

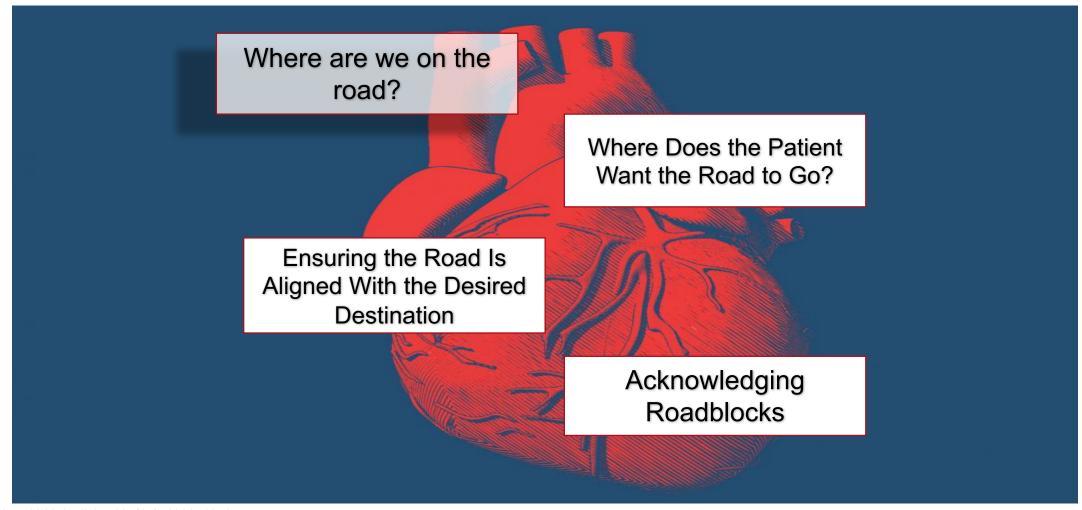
AHA "Roadmap to Guide Conversations"



Circulation. 2012 April 17; 125(15): 1928–1952

#### Practical Approach to Difficult Conversations

AHA "Roadmap to Guide Conversations"



Circulation. 2012 April 17; 125(15): 1928–1952

## Assess Illness Understanding

- ASK-TELL-ASK
- Ask:
  - What they know.
  - What they want to know: "Would you want to know everything about your illness or the treatments we are considering, even if it wasn't good news?"
- Tell:
  - Inform.
- Ask
  - Determine the level of understanding.



### Assess Illness Understanding

"I'd like to talk about what is ahead with your illness and do some thinking in advance about what is important to you so that I can make sure we provide you with the care you want – is this okay?"

"What is your understanding now of where you are with your illness?"

"How much information about what is likely to be your illness would you like from me?"

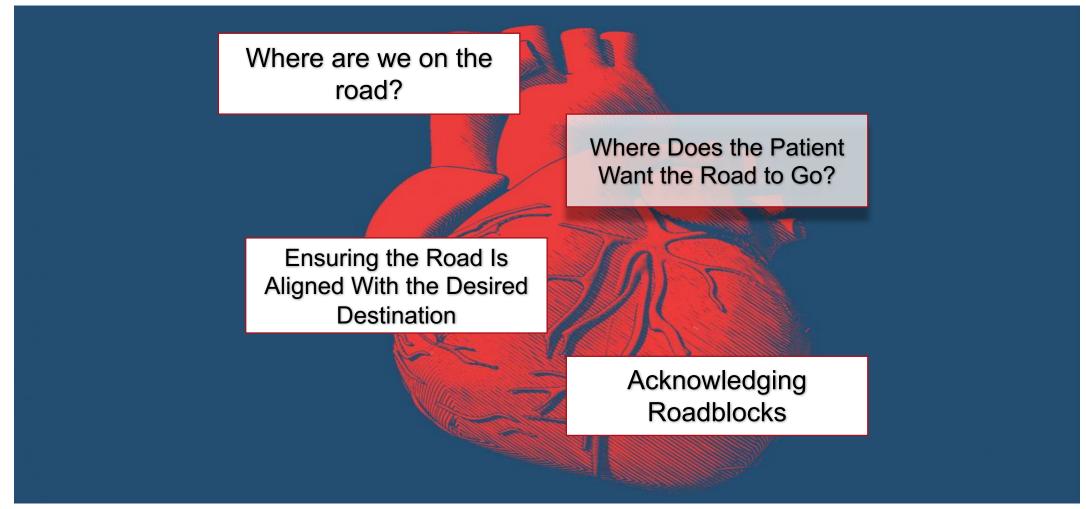
## **Sharing Prognosis**

"It can be difficult to predict what will happen with your illness. I
hope you will continue to live well for a long time but I worry that
you could get sick quickly and I think it's important to prepare for
that possibility."

• "I wish we were not in this situation, but I am worried that time may be as short as (days to weeks, weeks to months, months to a year)."

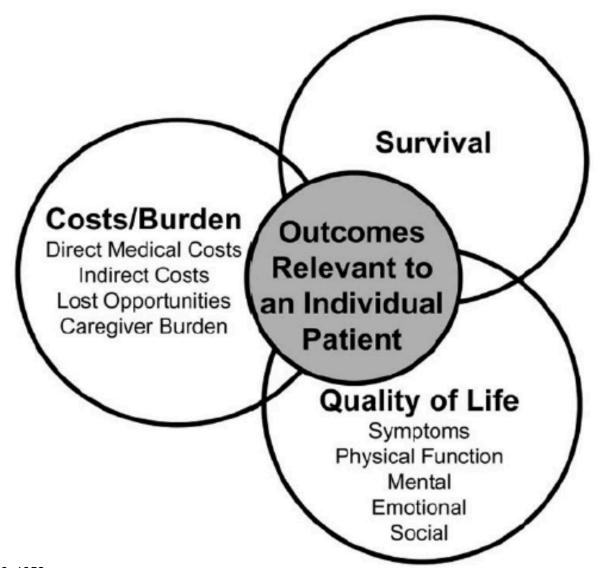
### Practical Approach to Difficult Conversations

AHA "Roadmap to Guide Conversations"



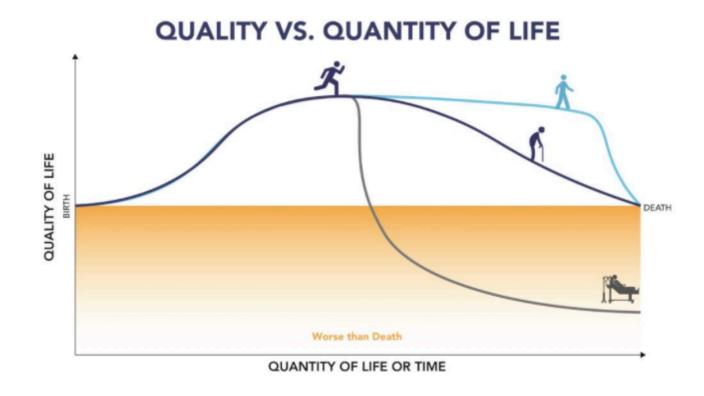
Circulation. 2012 April 17; 125(15): 1928–1952

## **Explore Goals and Values**



Circulation. 2012 April 17; 125(15): 1928–1952

# Establishing Goals and Values



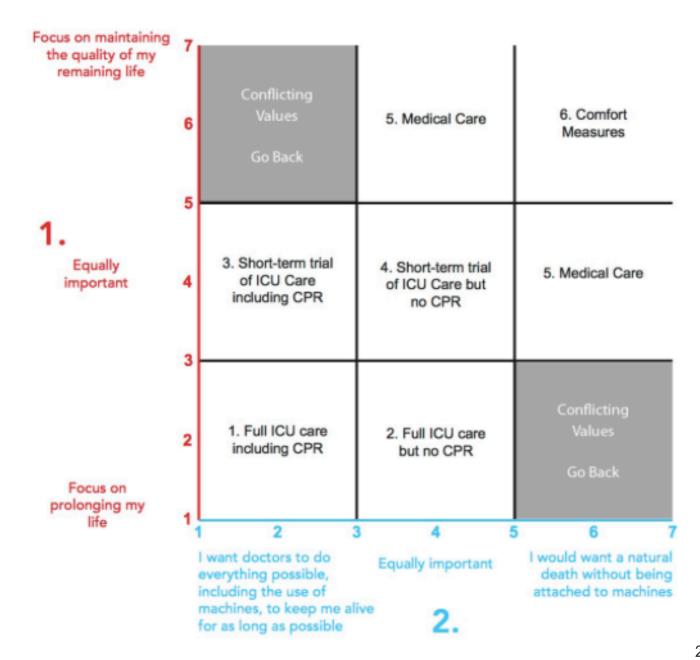
## Establishing Goals and Values

"What are your most important goals if your health situation worsens?"

"What abilities are so critical to your life that you cannot imagine living without them?"

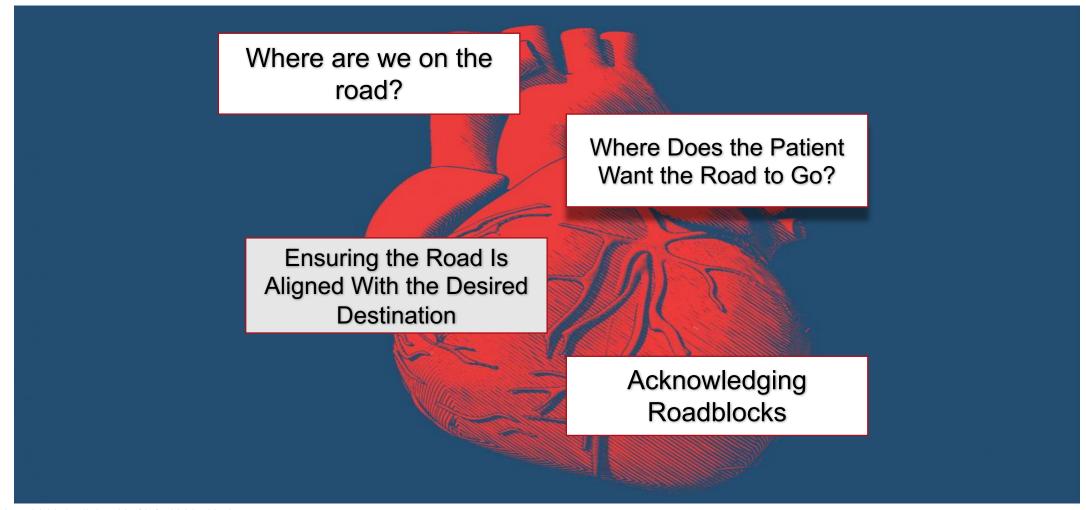
"If you become sicker, how much are you willing to go through for the possibility of gaining more time?"

## Establishing Goals and Values



### Practical Approach to Difficult Conversations

AHA "Roadmap to Guide Conversations"



Circulation. 2012 April 17; 125(15): 1928–1952

## Making a Shared Decision

"I've heard you say that \_\_\_\_ is really important to you. Keeping that in mind and where we are with your illness,

I recommend \_\_\_."



#### Advance Care Planning

- Think, Learn, Choose, Talk, Record
- Personal Directive
- Choosing a delegate
- "What if something happens?"

#### Goals of Care

- Discussions within context of illness
- Understanding prognosis, goals, fears, values, "trade-offs", what is important
- "What if this happens?"

**Decisions** 

- Specific, in the moment
- Guided by the above
- "This is happening"

#### **Serious Illness Conversation Guide**

#### **CONVERSATION FLOW**

#### PATIENT-TESTED LANGUAGE

1. Set up the conversation

Introduce the idea and benefits Ask permission

2. Assess illness understanding and information preferences

3. Share prognosis

Tailor information to patient preference Allow silence, explore emotion

4. Explore key topics

Goals

Fears and worries

Sources of strength

Critical abilities

Tradeoffs

Family

5. Close the conversation

Summarize what you've heard

Make a recommendation

Affirm your commitment to the patient

6. Document your conversation

"I'm hoping we can talk about where things are with your illness and where they might be going — is this okay?"

"What is your understanding now of where you are with your illness?"

"How much information about what is likely to be ahead with your illness would you like from me?"

**Prognosis:** "I'm worried that time may be short." or "This may be as strong as you feel."

"What are your most important goals if your health situation worsens?"

"What are your biggest fears and worries about the future with your health?"

"What gives you strength as you think about the future with your illness?"

"What abilities are so critical to your life that you can't imagine living without them?"

"If you become sicker, how much are you willing to go through for the possibility of gaining more time?"

"How much does your family know about your priorities and wishes?"

"It sounds like is very important to you."

"Given your goals and priorities and what we know about your illness at this stage, I recommend..."

"We're in this together."





### Patient Decision Aid

- Improved patient knowledge
- Reduced decisional conflict
- Increased patient decision making

A DECISION AID FOR TREATMENT OPTIONS FOR SEVERE AORTIC STENOSIS (TAVI vs Symptom Management)



For Patients With Prohibitive Surgical Risk/Inoperable

A decision aid for **Left Ventricular Assist Device (LVAD)** A device for patients with advanced heart failure



You are being considered for an LVAD. This booklet is designed to help you understand what an LVAD is and to help you, your family, and your doctors think about what is best for you. Your values and goals are the



Ottawa Personal Decision Guide

most important factors in making a decision.

Colorado Program for Patient Centered Decisions 2018

Cochrane Database Syst Rev. 2009; (3) CD001431.

For People Making Health or Social Decisions	8		
Clarify your decision.			
What decision do you face?			
What are your reasons for making this decision?			
When do you need to make a choice?			
How far along are you with making a choice?	<ul><li>Not thought about it</li><li>☐ Thinking about it</li></ul>	<ul><li>Close to choosing</li><li>Made a choice</li></ul>	

#### Advance Care Planning – Resources

Speak Up | ADVANCE CARE PLANNING WORKBOOK Learn More Make a Plan A Palliative Approach to Care



www.myspeakupplan.ca

PlanWellGuide.com

The Five Steps of Advance Care Planning





#### Make Your Plan Today

It's easy with our free online workbook.

Start Making My Plan >

(Don't worry, you can save and return at any time!)

#### What is Advance Care Planning?

Advance Care Planning is a process of thinking about and sharing

## Thank you!

